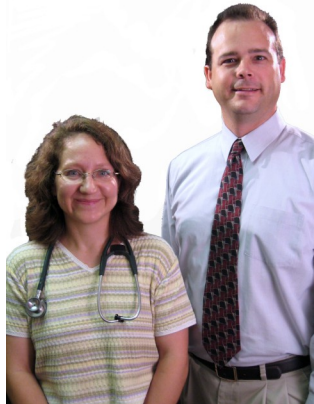


**New OLHC Office Hours**

**W**ith the change in Doctor Johnson's hours we have made the following schedule changes to meet the needs of our benefactors. Benefactors may always reach their provider by calling the provider's cell phone. Calling your provider's cell phone is often the easiest way to schedule an appointment as well. Benefactors can access the Benefactor Portal Page of our website [www.ourladyofhopeclinic.org](http://www.ourladyofhopeclinic.org) where they can view the schedule of each provider and make appointments online. Appointments can also be made by calling the clinic directly at (608) 819-8544.



Our Lady of Hope Clinic Physicians Anne Volk Johnson and Michael Kloess

Dr. Johnson will be devoting more time to her family and homeschooling.

**New OLHC Office Hours**

- every Monday**—8:30 to 4:30  
*Dr. Kloess*
- every Tuesday**—8:30 to 4:30  
*Dr. Kloess*
- every Wednesday**—(closed)
- Thursday am**—8:30 to 4:30  
*Cindy Walters, PA (variable)*
- every Thursday**—1:00 to 4:30  
*Dr. Kloess*
- every other Friday**—8:30 to 12:00  
*Dr. Johnson*
- alternate Friday**—8:30 to 12:00  
*Cindy Walters, PA (variable)*
- Friday pm**—1:00 to 4:30  
*Cindy Walters, PA (variable)*

**WINTER EDUCATIONAL SERIES at OUR LADY OF HOPE CLINIC**

- Winter Activities & Injury Prevention** — January 27 6:00pm  
*Learn from a physical therapist how to prevent injury from winter activities.*
- NaPro Technology** — February 17 6:00pm  
*Learn how this technology uses observed biological markers to effectively diagnose and treat a wide range of gynecological and reproductive health problems.*
- Clinic Introduction and Tour** — March 24 6:00pm  
*For those wanting to learn more about Our Lady of Hope Clinic.*

**Our Lady of Hope Clinic**

Olde Towne Office Park  
 6425 Odana Road, Suite 3  
 Madison, WI 53719  
 Phone: (608) 819-8544  
 Fax: (608) 819-8547  
 Metro Bus Route 73



**OLHC Expands Outreach to Day Labor Companies**

**O**ur Lady of Hope Clinic has is happy to share our free clinic recipient outreach and benefactor opportunity to local day labor companies. Day labor is an opportunity for those with minimal skills, few job references, off season self-employed and other marginalized people to earn a days wage.

While day labor often does not offer health insurance, it does provide an opportunity for those who would not otherwise be working, to earn income and provide for themselves.

Our Lady of Hope Clinic will be providing tours to staff members from local day labor companies as well as providing free clinic recipient brochures to the local



Our Lady of Hope Clinic Physicians Anne Volk Johnson and Michael Kloess

day labor offices. Benefactor information brochures and tours will also be provided for those interested benefactor services and in supporting the OLHC mission through a donation.

**Year End Appeal  
Thanks!**

Thank you to all of our monthly, annual and new donors; your charitable donations and volunteer efforts help to make possible the corporal works of mercy provided by the Our Lady of Hope doctors.

God bless you an your families in this new year.

**Clinic Presentations**

OLHC provides clinic presentations with a question/answer session to organizations with an interest in learning more about the clinic model and mission.

For more info. call Kathleen Terry (608) 556-2428 or email Kathleen@ourladyofhopeclinic.org

**Recipient Appointments**

The OLHC outreach to the poor and uninsured has been effectively reaching some of those in the community who were formerly without health care.

From the opening of our clinic through November 30, 2010, 73.59% of our clinic visits have been free clinic recipients. The average number of recipients per day has doubled over the last year.

OLHC will see those who are on a waiting list for Badger Care.

OLHC is still accepting new patients and is looking for benefactors to sustain the free recipient care efforts.

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## ***A Message from Our Lady of Hope Clinic President Dr. Michael Kloess***



### **President's Message**

Our Lady of Hope Clinic currently has an active volunteer staff of 25 individuals who are encouraged by the clinic to spend four hours every two weeks in volunteer service at the clinic. We are very pleased to have a diverse group of volunteers ranging in age from 25 to 65. Many of our volunteers are students who are interested in pursuing a career in medicine. Health service volunteer hours are required for many health care student programs. Our Lady of Hope Clinic gains from these volunteer services as well as provides valuable educational experience to those studying in the health care field within the Madison community. Our Lady of Hope clinic is also very fortunate to have volunteers who have retired from the medical field and offer their experience to the clinic. Others are actively employed professionals who give of their time to OLHC while contributing to their community. Most of our student volunteers are from the University of Wisconsin Madison and we are currently working to establish a relationship with Herzing College.

Our Lady of Hope Clinic volunteers may gain experience in medical tasking as well as social and administrative tasking. Volunteers are trained in tasks; such as, vital signs, medical histories, cleaning the exam rooms and finger sticks for blood sugars. Volunteers also help patients to find the least expensive prescription medications and perform various administrative duties.

We are blessed to have very strong volunteer coordination. Our volunteer coordinators, Michelle Whitfield and Diane Painter, have been with the clinic since we first opened our doors. Both are registered nurses and give approximately 12 hours per week to OLHC. The volunteer coordinators organize a quarterly educational offering where they provide information on performing simple diagnostic tests; such as, vital signs, EKGs, etc.

Our Lady of Hope Clinic is grateful to currently have a volunteer physician assistant, Cindy Walters, who is giving approximately four hours per week and a physical therapist, Matt Hirscher, who gives one day per month.

It is the remarkable charitable work of all our volunteer staff that helps to make Our Lady of Hope Clinic a success.

In Christ,

A handwritten signature in black ink that reads "Michael Kloess". The signature is written in a cursive, slightly slanted style.

Michael Kloess, MD  
President  
Our Lady of Hope Clinic

**Our lady of Hope Clinic  
volunteers may gain  
experience in medical  
tasking as well as social and  
administrative tasking.**

### **DID YOU KNOW?**

**Member of the clergy may become benefactors or be sponsored for \$500 annually.**

**[www.ourladyofhopeclinic.org](http://www.ourladyofhopeclinic.org)**